

# Winter is Coming



The winter season can create challenging daily operations. For northern states and cold climates, it is important to prepare for the changing season and to plan for the worst while training to be the best. This guide will help you prepare your site for the Winter season.

## Items to have on hand

- |   |  |
|---|--|
| <input type="checkbox"/> Shovels        | <input type="checkbox"/> Black Winter Gloves |
| <input type="checkbox"/> Snow Blower    | <input type="checkbox"/> Tommy Team Coats    |
| <input type="checkbox"/> Road Salt      | <input type="checkbox"/> Tommy Team Hats     |
| <input type="checkbox"/> Salt Spreader  | <input type="checkbox"/> _____               |
| <input type="checkbox"/> Torpedo Heater | <input type="checkbox"/> _____               |



Torpedo Heater

## Prepare your site

- Test your wash bay heater.** Ensure that your heaters turn on automatically and operates without flaw. Any problems with the bay heaters should be serviced immediately by a trained technician.
- Check your snow melt system.** Check glycol levels, ensure there are no leaks and the boilers are functioning correctly. Any problems with your snow melt system should be serviced immediately by a trained technician.
- Prepare a snow removal plan.** For the safety of your team members and guests, your site must be free of snow and ice where guests are walking and driving. Contact a local snow removal service to contract snow plowing your wash lanes, parking lot and walks.
- Perform preventative maintenance.** Winter months and high wash volume can cause a great deal of ware on your wash. Prepare your wash by inspecting all equipment and fixing any issues present.



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## Prepare your site

- Have parts on hand.** Any equipment that is often replaced or changed, should be ordered and kept in stock at your wash. High wash volume can wear parts quickly which may increase the frequency of part replacements. Any part that can cause an extended wash down situation upon failure should be ordered and kept on hand.
- Test your entrance and exit garage doors.** If your doors do not normally operate in "Automatic" mode, test your doors to ensure they open and close smoothly. The doors should not get caught and should not struggle to raise or lower. Test the timing of the doors as well. The doors should be programmed to close and open when a car becomes close to entering or exiting the wash. If the tunnel becomes empty, ensure the doors are closed to hold in the heat produced by the wash bay heaters. A closed garage door should sit just above the ground to ensure water and other debris can pass underneath the door.
- Close all wash bay louver vents.** Close the louver vents above the wash bay windows to trap in heat created by the bay heaters.
- If your site's Mat Washers are outside **Close the Mat Washers.** Sites with Mat Washers out in the elements that are susceptible to freezing must be closed. Drain all water lines, turn off the Mat Washer electrical breakers and cover the Mat Washers.
- Order cleaning products and equipment for slow snowy days.** Slow days can be a great time to catch up on wash cleaning. Be sure your team has the proper equipment to clean your wash when the time comes.
- If equipped, **perform maintenance on your snowblower.** Ensure your snow blower is running at prime condition. Bring the machine to local repair shops to have it tuned up for the upcoming winter months.



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## Prepare your team

Have a meeting with your team to prepare them for the upcoming busy season.

- Review any changes in daily operations or changes in regular scheduling that may occur to adjust for the busy season.
- Remind your team that snow will often cover vehicle license plates, which will prevent plates from reading automatically.
- When the Blowers are not running, remind your team to remove ice buildup and slush between the Tire Gloss units to prevent rollbacks.
- Don't forget to load vehicles when the stack is full!

